



**UTILITY SERVICES**  
*Intelligent Utility Solutions*

October 6, 2021

Dear Resident,

Effective with the October 2021 invoices, TUS will break down the flat rates and the water usage rates on the monthly invoices. The rates are based upon the actual Hillsborough County municipal invoices. You will see the following breakdown of the municipal charges listed on the TUS monthly invoices:

Flat Water Base: \$5.18  
Flat Sewer Base: \$11.71  
Flat Sewer Usage: \$30.18  
**Total Flat charges: \$47.07**

NOTE: Hillsborough County charges these flat rates per unit each month regardless of occupancy or usage. A vacant unit will still accrue these minimum charges.

Water Pass Through: \$3.02 (Per 1,000 gallons)

Water Usage: \$2.59 (Per 1,000 gallons)

Note: The water usage rate will vary slightly from month to month per Hillsborough County based upon "the countywide average usage of all master-meter accounts."

To advise, TUS nor Lakewood Ridge sells or increases the cost of water and sewer. The municipal rates are applied to each unit's monthly consumption. Additionally, account information is available on-line including past invoices, statements, and online bill pay (\$3.95 convenience fee applies). To setup your account online, go to [www.ThinkUtilityServices.com](http://www.ThinkUtilityServices.com) and enter the security code listed on your invoice. Once a username and password are created, setup is complete.

If you have any questions, please contact our customer service team between 8 a.m. – 5 p.m. (EST) Monday through Friday toll-free at 888-696-3837 for assistance.

Thank you.

Sincerely,

James Anderson,  
Senior Account Manager  
Think Utility Services